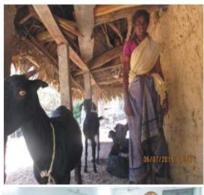


ANNUAL REPORT 2017- 18





















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Vision

An equitable and just society, free of the imbalances of haves and have-nots that live in peace and harmony.

Mission

Sustainable development of the communities to achieve all the capitals of social, human, physical, natural and financial for sustainable livelihood by a self help and self development process.



Secretary's Desk

I must say that I feel the great Pleasure and extremely privileged to have experienced something so intense all these years. My time in working with IWDI has seen me planned, implemented and evaluated. This experience has given me wonderful knowledge and perspective of on ground emergencies, and an understanding of the importance of developing sustainable community.

This year we establishing ourselves as an organization committed to bringing the voices of vulnerable community to the forefront as they can often be drowned out by the views of adults. I would like to thank everyone who has supported us, financially and in all manner of other ways. We draw great strength from the support we receive on our journey from all of our donors, supporters, well-wishers, mentors and philanthropic individuals who continue to motivate us.

We look forward to another year as we set ourselves a new benchmark for growth and build our service and capacity building work to serve thousands more peoples across the Chennai and Tiruvallur Districts. I hope that you will enjoy reading this report. We will appreciate your feedback. Thanking you.

Calina Paremp

Mrs.Celinal Paul Daniel Secretary - IWDI.

The following proposed project activities were carried out during the year 2017 - 18

- 1. WOMEN EMPOWERMENT Supported by Tamilnadu Corporation for Development of Women (TNCDW), Government of Tamilnadu.
- 2. ECONOMIC EMPOWERMENT THROUGH CREDIT SUPPORT Supported by NABARD Financial Services, Bangalore, India.
- 3. EMPOWERING URBAN YOUTH IN CHENNAI CITY SOFT KILL

 TRAININGS THROUGH SMLIE TWIN e LEARNING PROGRAMME
 Supported by Smile Foundation, New Delhi.
- 4. COMMUNITY BASED REHABILITATION PROGRAM FOR DISABLED Supported by CARITAS India through CBR Forum, Bangalore.
- 5. FAMILY COUNSELING CENTER Aided by the Central Social Welfare Board, Government of India, New Delhi.
- 6. SHELTER FOR URBAN HOMELESS Supported by the Greater Chennai Corporation, Government of Tamilnadu.

"Continuously sweat in the service to others without ever feeling tiredness"

Overview

To harness human resources and enable the poor and marginalized people, especially women, children including the disabled too, to transform their lives through participatory, integrated and sustainable development process and systems in the community. When people think and address issues individually and collectively and make decisions with responsibility, then they bring about, meaningful and relevant sustainable changes in the community that uplifts all of them. Comprehensive integrated rural development work is not easy unless a person has understood its principles and is convinced that participatory and socially inclusive development work eventually empower peoples to bring about beneficial sustainable changes that grow in diverse directions.

A sense of purpose reinforced with the efforts and clarity of the process to reach the goal will help one achieve the desired effects. Patience, fortitude, forbearance, persistence and consistency along with integrity, transparency and creativity are essential values that a worker will need to strengthen before optimum results in these interventions become visible and tangible.

WOMEN EMPOWERMENT

Self Help Groups:

Formation of Self-Help Groups in Chennai city is extremely a challenging task. However, our well-equipped staffs and volunteers in the field had been able to form SHGs in the city. There are 1,543 SHGs in Chennai covering seven zones. There are 23,145 women benefiting from SHGs. The members of SHGs hail from different types of life.



(Basic Orentation programme for SHG members)

Most of them are daily wage earners, domestic laborers, artisans, Mill workers, Brick makers, shepherds and farmers. Under the guidance and support of the Tamilnadu Corporation for Development of Women (TNCDW), IWDI formed and strengthened SHG groups in Gummidipoondi, Tiruvallur District. TNWDP offering its technical and financial support for mobilize and form SHGs. Therefore we formed 1511 SHGs with women population of 21,107 women in Gummidipoondi Black, Tiruvallur District as well.

As part of implementing poverty reduction programme, under the activities of

Tamil Nadu Corporation for Development of Women (TNCDW), the SHG members were rendered suitable assistance to get credit from Nationalised banks under Differential Interest Rate (DIR) scheme and interest subsidy schemes of government departments. Over and above, all the beneficiaries are prohibited from the clutches of local money lenders who dominated the area before our stepping in and banned the selling kidneys, women involving prostitution and other vulnerable activities.

Skill Training Programme

The agreement has been entered between Integrated Women Development Institute (IWDI) and the Project Officer, PIU, Tamilnadu Corporation for Development of Women and this Skill training has definitely empowered the women in society and it is one of the opportunities for women to equip themselves.

Training in Dress Making

Training is a process in order to change a human being's attitude, knowledge, skills and behavior, which refers to the acquisition of Competences as a result of the acquiring of practical skills and knowledge that relate to specific useful competencies in respect of a vocation. We continue to have Dress Making training Center at our office premises building and totally 20 Swing Machines are being deployed.



(While conducting Tailoring Training under NULM Scheme)

The Course at these Center extend for 4 Months and all types of ladies dress including Inner Ware, Petty Coats, Blouses, Chudidhar set are taught. So far 2 batches have been trained over 60 ladies. All of them stitch the dresses for their family (saving the expenses). The Commissioner, Greater Chennai Corporation has given Administration Sanction for 60 candidates to conduct skill training under Entrepreneurial Development Programme (EDP) component under NULM.





(While conducting Assessment Test)

The assessment has hosted by Mr.Ashok Kumar and Mr.Jayavel from Mercury Institute of Engineering and Technology Pvt.Ltd, Chennai. This kind of EDP training will be definitely empowering the women in society and it is one of the opportunities for women to equip themselves in their family to earn money for their survival. This training would ensure sustainable livelihoods for the women and about 60 ladies are carrying out tailoring as a trade earning sizeable incomes.



(Certificate issued for Tailoring Students)

After completion of this training programme we made credit linkage with banks for start enterprizes for income generation.

Economic Empowerment through Credit from NABARD

Integrated Women Development Institute (IWDI) has been associated with the NABFINS Financial Services, Bangalore for making its credits to the areas both in Chennai slums and Gummidipoondi in the Jurisdiction of Tiruvallur District. Our trained staff and altruistic volunteers have generously dedicated themselves in gathering the women living Below Poverty Line (BPL) into the fold of credit linkages.



(Credits under NABFINS)

IDWI so far has mobilized Rs. 7, 00, 05,000 to benefit 1,980 beneficiaries from 132 SHGs during the year 2017 - 18 inclusive of Chennai and Gummidipoondi of Tiruvallur District. ORTT is very high and PAR is very low (below 1%). The funds would be utilize for their domestic purpose, family function especially marriages, celebrating festivals etc, medical, purchasing jewel items, constructing houses, Toilets and their children's education purposes etc.

ECONOMIC ACTIVITIES OF SHG MEMBERS

An economic activity that enables women to earn a handsome amount gives her a new role in the decision-making in the family. We shall look at the activities with this understanding that the results of a particular activity can always lead women to enter into other spheres of public life. Economic activities differ from place to place because of the availability of raw

materials for the specific works undertaken and the local needs of the people.

Running a Xerox Centre with Stationary items



(Mrs.Bakiyam from Isai Thendral SHG is runs Xerox Centre with Stationary items)

Many educated unemployed women have been extended low interest loans from NABFINS scheme under NABARD to establish various Economic Activities. For instanceMrs.Bakiyam, Isai Thendral SHG, who set up a Grace Xerox centre with stationary items enabling them to earn a living, last year is popular among the women in the locality at Thirunagar, Villivakkam. A major chunk of the beneficiaries are poor and illiterate.SHG movement is reaching out to the grassroots of the social strata and helping them to join the mainstream of economic activity.

Running Tea Stall with Snack items



(A member from Kuranchi SHG runs a Tea stall with Snack items)

Kuranchi SHG got loan a sum of Rs. 3, 60,000/- under NABFINS Scheme. A member Mrs.Sumathi from that SHG runs a small but thriving Tea Stall with Snack items, along the main road in Villivakkam. The Tea Stall is flanked by other stalls frequented by rough-looking, itinerant customers but the SHG women are clearly oblivious to any insecurity this may present. They open the shop at 5.30 am and close at 10 pm daily. They do not take any break. The women shopkeeper take turns with the tasks their business entails – shopping at the wholesale market, keeping accounts, taking stock, depositing cash in the bank and dealing with customers.

Running a Mutton Stall



(Mrs.Poongodi from Sri Madura Kaliyamman SHG runs the Mutton Stall)

Sri Madura Kaliyamman SHG got Rs.2,40,000/- loan form NABARD under NABFINS Scheme among them one member Mrs.Poongodi runs a Mutton stall from months ago for supply of mutton to its nearly hotels and restaurants. The success of the effort has encouraged it to consider roping more SHGs into the city public operations as well as for expansion to its other hotels in Chennai city. The hotels are able to get mutton at a reasonable rate. As the new system eliminates intermediaries, there are fewer communication problems and the hotels are able to deal with the SHG member easily.

EMPOWERING YOUTH IN URBAN SLUMS

Both unemployment and underemployment are the major problems in the metropolitan city. Chennai faces a vast migration, expansion of geographical areas of the city increasing population in the existing slums.





(SMILE students while participating in interview for Reliance)

The main reason for both unemployment and underemployment is due to the fact that they were not well-equipped with the knowledge and skills needed to get into the jobs. They are less fortunate in getting access to learning about technical advancement and communication skills. To help them get rid of such barriers, IWDI has associated with SMILE Foundation that extended their reaching hand. The centre arranged all the necessary arrangements for the youngsters from 18 to 25 years in age to learn Computer, develop their personality, and keep abreast with knowledge on retail management and training on spoken English. The project commenced in June, 2016 and IWDI takes the pride of empowering youth hailing from slums. So far we have completed 5 batches (5x40=200). With the award of Certificate from International Microsoft Company, they have been placed in various jobs in accordance with their skills and capacity.

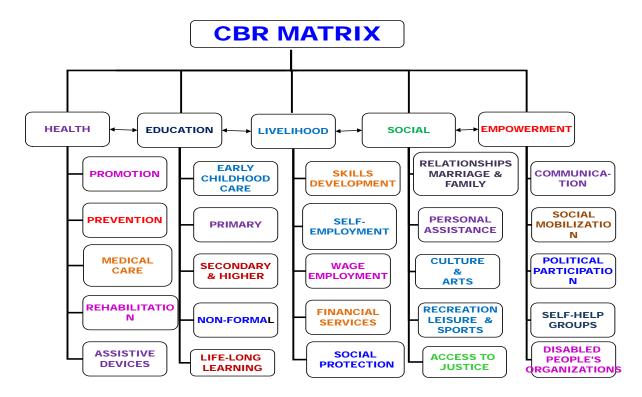
ISSUE OF COMPLETION CERTIFICATES

On 14.12.2017 we have conducted the function for issue of completion
Certificate for the computer course students who have completed the course
under our training center. We have invited Mr.Karunakarn, Assistant
Programme Manager STeP, from Smile Foundation Chennai as a chief gust for
the function to distribute the certificates to the students. This programme
was organized by Mr.O.Velmurugan Administrator cum Coordinator and
Ms.Preethi Computer trainer and Mr. Arul Jeeva coordinator based on the
series guidance and Support of Mrs.celinal Paul Daniel, Secretary of our
IWDI.



(Issued Certificates for SMILE Course Students by our Secretary)

COMMUNITY BASED REHABILITATION ON DIFERENTALY ABLED:



Major areas of intervention

a. Health:

- A. 11 CWDs are getting therapeutic intervention, home based Intervention/ADLS,3 Cwds getting improve.
- B.24 PWMI are taking medical treatment in Govt. Hospital/ 23 from BANYAN/1 from sri Ramachandran Hospital, Chennai and 9 /48 PwMIs stabilized.
- C.14 parents/caregivers gained knowledge on Mental Health and giving quality care to PwMI.
- D.50 PWDS have availed Disability ID cards.
- **E.22 PWDs** have availed appropriate assistive devices from Govt and other pvt agency.
- F.7 PWDs are getting Epilepsy medical treatment from the Govt and Private hospitals.

G. 8 PWDs who are availed aids and appliances and have increase their mobility, accessibility, communication.

b. Education:

- b. CWDs enrollment in primary school
- c. 4 CWDs got home based education SSA project.
- D. 8 Teachers were oriented on educational needs of CWDS
- e. 62 CWD are participate inclusive sport activity. Gave confident in them
- f. 40 CWDs got peer group support.
- g. All 24 schools are having the Disabled friendly toilets /Ramp.
- h. 8 Children's club formed during the phase.
- i. 29 CWDs have received educational benefits, Bus pass and scholarship

c. Livelihood:

- > 41 PWDs trained on different vocational skill trades.
- > 225 PwDs engaged in employment.
- > 59 Women with disabilities have equal opportunities and equal wages for work and employment at par with men
- > 12 PWDs availed sewing machine from DDRO and has increased income to her family, 88 of PWDs have availed MGNREGA card,
- > 25 PWDs got disability pension.
- > 20 PwDs availed livelihood support from CBRF
- 2 Availed Livelihood support from District federation
- > 7 DPOs got the loan from Banks /NBF
- > 13 VDPOs members who practice income generation activities

d.Social

The families, local key stake holders started accepting and extending their support which is results 75 PwDs participation and inclusion in grama sabha, 26 PwDs leaders attend dist. level adhalath and they are contributing in the family



e. <u>Empowerment</u>

69 Village level DPOs have been functioning effectively for their rights and 360 PWDs are the members of DPO's, 75 are actively involved in Gram sabhas and demanded for their needs and issues. The village level DPO meeting also convening in their respective villages.



Village level DPO Meeting

It is time to challenge BDPO members to advocate effectively in addressing larger issues of PwDs in their geography. CBR team has to continue to strengthen and empower the groups.



(While conducting CBOs meetings)

Economic Discrimination

Due to a misguided understanding about disability, disabled people find it very hard to enter the job market as they are often seen as "unemployable", presumed to be unable to carry out tasks. Although disability reservation quotas do exist in government establishments, there are no reservations in the private sector. Therefore IWDI supported the Disabled peoples Rs.5000/ each for their livelihood.





(While issuing Livelihood Support for Disabled Community)

Livelihood Promotion for Young PwDs:

This activity is planned in time bound manner. IWDI has identified 213 potential younger PwDs. They are dependent to their family members for their needs. Instead of giving fish train them to fishing is more appropriate. IWDI seeks funding agencies for their income generation activities like petty trades, software training, utility based training etc.. The sustainability aspects of the funding will be closely monitored by the CBOs, nurtured by IWDI. The implementing agency assures close monitoring to achieve the projected impacts, paving the way for minimal dependency of the Young PwDs on their family.



FAMILY COUNSELING CENTER

Tamil Nadu State Social Welfare Board (TSWB) renders technical support to the Center. It also deals with People who approach with a wide range of conflicts related to community. The Family Counselor Center is administered by a Social Worker and a Counselor. They do counsel women who approach the Center with innumerable conflicts both small and great.





(The FCC Counselor while engaging in Counseling Session)

Cases are being identified by Counselors during field visits. Staff referral,
Police and legal Council referral also help to find Individual cases. The
Center extends technical support at the district level to resolve issues by
sending the counselor to District Social Welfare Board Office on every
Tuesday. The District Social Welfare Board periodically refers to FCC to find
mutual settlement on the issue they bring.

Quantitative Analysis:

New Cases registered : 238
 Pending cases from previous : 4

3. Pending cases during this period : 65

4. Cases closed during this period : 173 (171+2)

I. Quantitative Analysis:

1. Types of cases received (New) : 238i) Dowry demands : 04

ii) Marital maladjustment with:

a)	Spouse	:	70
b)	In-laws and Son	:	10



While engaged in the counseling

iii) Maladjustment due to

a. Interference of parents/in laws	:	05
b. Extramarital Crisis	:	16
c. Alcohol/Drug addiction	:	12
d. Economic crisis	:	09
e. Domestic Violence	:	46
f. Property problem	:	14
g. Senior Citizen	:	06
h. SHG problem	:	80
i. Any other	:	26

iv) Applicant presently in

a))	With parents/ other relatives	:	12
II.	Ass	istance rendered (New cases)	:	238
	i.	Counseling	:	175
	ii.	Referred for		
		a. Legal Aid	:	01
		b. Police station	:	26
		c. Vocational Training	:	05
		d. Dist Social Welfare Board	:	01
		e. Psychiatric Hospital	:	15
		f. De-addiction	:	02

III. Outcome of closed cases

i.	Reconciliation	:	11
iii.	Separation	:	0

Shelter for Urban Homeless (SUH)

The Greater Chennai Corporation has extended its financial support to run the centers. The qualified Social Workers directly manage the running of the Shelters as Counselor cum Coordinator to offer comfortable stay for the homeless, supporting staff such as caretaker cum cook and security personnel has been employed in the Shelter. Our team staff is able to effectively manage in running the Shelter Homes. Therefore, we identified 600 homeless peoples in both shelters areas. Out of which 100 have been admitted in the homes and the remaining have been rehabilitated and reintegrated with their family members, they have been put under medical check-up, regular counseling on savings and implemented various Social amenities.

SHELTER'S ACTIVITIES DURING THE YEAR 2017 - 18

S.No	Name of the Activities	Valasaravakkam	Ambathur (Men)	
		(Women)		
1	No. of Residents since	252	231	
	inception			
2	No. of residents admitted	51	43	
	during the year			
3	No. of Residents present	36	33	
4	Counseling Secession	170	152	
	provided			
5	Job assistance	18	25	
6	Medical Camps	12	12	
7	Special Home referral	4	2	
8	Social Entitlements - Aadhaar	31	37	
	Cards, Voter IDs			
9	Rehabilitation	17	11	
10	Reintegration	12	4	
11	No. of Night visits	45	52	

Valasaravakkam Shelter

This shelter is located at No 81 Anbunagar 7th Street Valasaravakkam, Chennai which is accessible round the clock time by the homeless peoples and the shelter operates for 24 hours. This shelter building is a rental building the Greater Chennai Corporation paying the rent. A long hall and 3 rooms 1 kitchen and also shelter has 3 toilets and 3 bathing room for benefit of the homeless peoples.

Counseling support

Exit Fact Finding Diagnosis

Ms.Gayathri MSW, MBA, M.Phil working as Counselor cum Coordinator in our Valasaravakkam Shelter. She is working directly and empathetically with homeless peoples to empower them and encourage for their growth. She is a good social worker in both consecutive and concurrent positions with us. She is a confident and capable communicator, with a grasp of local languages with interpersonal skills with computer soft skill that could prove very useful as a counselor. She is enabling to acquire expert knowledge in social service programs for down trodden women and children's livelihood

and funds management running organisation and soft skill in order to ensure people's stability, safety, and wellbeing.



(Counseling for Homeless Person)

Skill Development

The residents have given counseling regarding the skill training and employment opportunities in the various sector in Chennai city. The interested residents were sent to skill training with the help of Chennai Corporation and the trained residents were linked with employment.



(Homeless people's phenoys making activity)

We conducting skills development program once in a month. We are providing training for making phenyl, tailoring, and imitation jeweler making. We have beautiful garden in our shelter finding marketing and help to improve their economic condition. Stall exhibition at Ripon building (GCC)-every Friday.





(Homeless residents while engaging in marketing their products)

Shelter Monitoring Committee Meeting (SMC)

The Periodical Monitoring and evaluation have been ensuring on the basis of the Executive Committee under the chairmanship of Municipal Commissioner for review and supervision of the working of the shelter. The executing agencies shall report quarterly progress of the respective projects in prescribed form, indicating the cumulative achievement up to the end of the quarter under report and key issues in implementation. During the meeting the Health Camp has also been conducts for all residents.





(SMC Meeting with Health Camp at Valasaravakkam)

Apart from that, social audit of each shelter should be organized at least once a year to monitor progress on the ground.



(Social Audit at the Shelter)

Rehabilitation / Reintegration Process



(A homeless Person Reintegrated with his Family)

The Majority of the Homeless are having the problems with their home, may be unemployment or Disputes with the Spouse, Children and even community Our Counselors will give the counseling support, a Continued process of making the affected victims to integrated with the family members. Apart from that providing skill upgraded training to rehabilitatation.

Night Visit and Food for Homeless

Homeless persons who are the victims may be found in person directly from Bus stand, railway station, temple, platform stayers, beggers, orphans, destitute men from home, disabled persons, senactitude victims of drug abuse. The urban homeless should be sensitized, encouraged and motivated to bring them to shelter. This shelter is having 24 hrs operations with good environment, healthy, hygenic food provides three times a day and decent cloths with periodical medical checkups to the victims



(Coordinator Interating with Homeless women during night visit)

Ambathur Shelter

Shelter for homeless for men situated at Zone VII, Ambathur, and Division - 86, No.21, Bharathiyar Street, VGN Shanthi Nagar, Opp. To TI Miller, Ambathur, Chennai -600050 started from August 2013, so far mobilized 231 members as the beneficiaries, and rehabilitated 11 beneficiaries, reintegrated with their families 4 beneficiaries, 25 beneficiaries were provided with jobs and feel the securities towards their life circumstances and this center caters the needs of Homeless population in zone VII during this period 2017 – 18.



(Interacting with Homeless during night visit)

Homeless persons who are the victims may be found in person directly from Bus stand, railway station, temple, platform stayers, beggers, orphans, destitute men from home, disabled persons, senactitude victims of drug abuse. The urban homeless should be sensitized, encouraged and motivated to bring them to shelter and offering proper counseling for rehabilitation.



(Counseling for Homeless person at Ambathur)

Internal Capacity Training Programme

The internal capacity training programme has been conducted among the staff members based on their community level experience in the proposed project activities especially CBR, SHGs, NABFINS, Skill Trainings, Family Counseling and other welfare activities once in month in our office and which promote and develop the interpersonal as well as communication skill among the staff members which build to effective implementation of all the project activities for the down trodden community.





COLLEGE STUDENT'S INTERNSHIP PROGRAMME

The students fromNational Institute of Fashion Technology(NIFT), Taramani, Chennai has been visited our training centre at Gummidipoondi on behalf of their field visit and visited there and learnt many things related to embroidery and tailoring details.





(While visiting the NIFT students in our Trainng Centre at Gummidipoondi)

Besides, three students from Sree Sankaracharya University of Sanskrit, Kerala have undergone their field visit in our Organisation from 01.02.2018 to 01.03.2018. Apart for that one student from Madras University has also been

underwent her field study in our esteemed Organisation from 24.04.2018 to 30. 05.2018.

The aim was to make students understand how NGOs in a rural as well as urban setting work. The visit had the students understand



how the NGO had helped people around the village and urban, facilitating empowerment and self-reliance. A good blend of theory and practice ensured good understanding.

The Overall Financial Utilization

IWDI has utilized around INR 69.93 Lakhs during the financial year 2017 - 18.

The sanctioned conventional funds were exhaustively spent for welfare activities especially livelihood, health services, vocational training programmes and capacity building in Chennai Slums and Tiruvallur District.

Donors for 2017 - 18

- 1. The Greater Chennai Corporation, Government of Tamilnadu.
- 2. Central Social Welfare Board, Government of India, New Delhi
- 3. National Skill Development Corporation, Govt. of India, New Delhi.
- 4. Tamilnadu Corporation for Development of Women (TNCDW),
 Govt.of Tamilnadu.
- District Dissabled Rehabilitation Office (DDRO), Tiruvallur District.
- 6. District Social Welfare Office (DSWO), Tiruvallur District
- 7. NABARD, Financial Services, Bangalore.
- 8. Caritas India, New Delhi through CBR Forum Bangalore.
- 9. SMILE Foundation, New Delhi.

CONCLUSION

It is a great pleasure and privileges to present this Annual Report 2017 - 18. There were special moments and occasions in the life of down trodden community. Let me congratulate and would like to express my profound gratitude to the team of all the partners and philanthropic individuals and our all staff members for quality improvements of all the proposed Projects bringing together such a wide range of learning experiences. Today is one such day when we remember the past and all the good things that came along with it. This encouraged us to undertake deep rather than surface learning and gives an opportunity to provide insightful feedback and confidence to march towards the realization of our Vision & Mission in its fullness.

Mrs.Celinal Paul Daniel

Calinal Reemp

Secretary, IWDI.

"The rich must live more simply So that the poor may simply live"